



## **EGNOS SERVICE NOTICE**

Number: 029

Version: 1.0

To: EGNOS Safety Of Life and Open Service Users

Date: 20/10/2023

Subject: Potential EGNOS underperformance in the South East linked to new EGNOS RIMS configuration

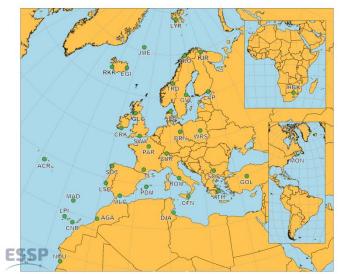
**Internal ESSP classification:** 

**BLUE** 

This Service Notice informs EGNOS users of the temporary cease of operations of the RIMS (Range and Integrity Monitoring Station) located in Haifa/Israel (HFA) from the 18<sup>th</sup> of October 2023.

The estimated time for reintroduction into the System will be provided in subsequent versions of this Service Notice.

In this regard, the EGNOS RIMS configuration (without RIMS HFA) from the above mentioned date onwards is presented in the figure below:



As a result of this situation, the service performance over the EGNOS Service Area could present degraded values over the South East compared with those presented in the applicable Service Definition Document.

For Safety of Life users, it is important to remark that further information will be provided through the established formal interfaces detailed in the EGNOS Working Agreement, if/when necessary.

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#### 1 EGNOS STATUS AND PERFORMANCES

Latest information on EGNOS system status and performances can be found at the EGNOS User Support website <a href="https://egnos-user-support.essp-sas.eu">https://egnos-user-support.essp-sas.eu</a>

Users can subscribe to notifications about planned GEO outages and configuration changes and to real-time notifications of unplanned GEO SIS outages and recoveries in the EGNOS User Support website (<a href="https://egnos-user-support.essp-sas.eu">https://egnos-user-support.essp-sas.eu</a>).

### 2 CONFIGURATION GUIDELINES FOR OPEN SERVICE EQUIPMENT

Guidance material can be found in the Resources and Tools section of the EGNOS User Support Website: <a href="https://egnos-user-support.essp-sas.eu/resources-tools/guidance-material">https://egnos-user-support.essp-sas.eu/resources-tools/guidance-material</a>

This section contains several documents among others which describe how to configure some EGNOS capable receivers, including examples and detailed pictures.

#### 3 CONTACT US

Should you have any question related to this Service Notice or EGNOS, please, contact <a href="mailto:egnos-helpdesk@essp-sas.eu">egnos-helpdesk@essp-sas.eu</a> or +34 911 236 555 (H24/7)

For more information about EGNOS, please, visit the EGNOS User Support website at <a href="https://egnos-user-support.essp-sas.eu">https://egnos-user-support.essp-sas.eu</a>

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