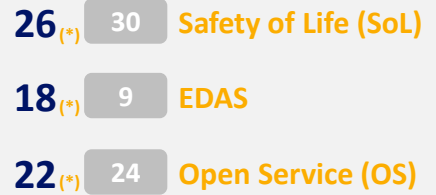


The questionnaire has been filled by



Legend 2020 results



(*) Each respondent can use more than one service.



Global Satisfaction



Grading scale of 10 points

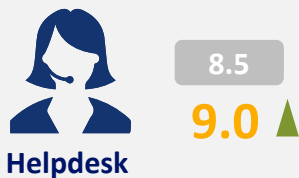
EGNOS SUPPORT



Support Website

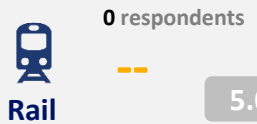


Documentation



Helpdesk

SATISFACTION PER MARKET SEGMENT



EGNOS TIME SERVICE

5 respondents are using EGNOS Time Service. 7



11% could be interested in using this service. 18%

NOTE.- 6 respondents marked "other" Market segment.

(*) LBS = Location-Based Services.

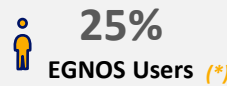
Your SATISFACTION is our reason for being!

EGNOS SERVICES

(*) Each respondent can use more than one service. 38 respondents did not indicate their EGNOS Service.



SoL



OS



EDAS



Performance

